fresno county superintendent of schools

Everest Quick Guide: Adding the Everest RemoteApp on Macs

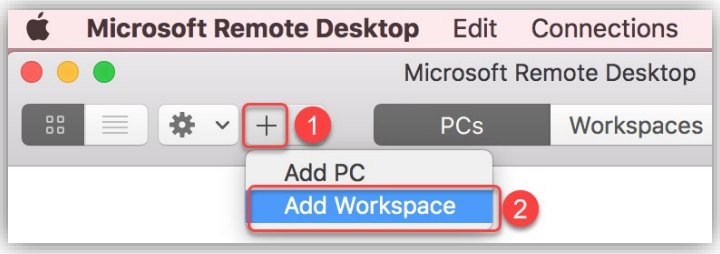
How to setup Microsoft Remote Desktop for Everest RemoteApp on Macs

Updated: 12/7/2022

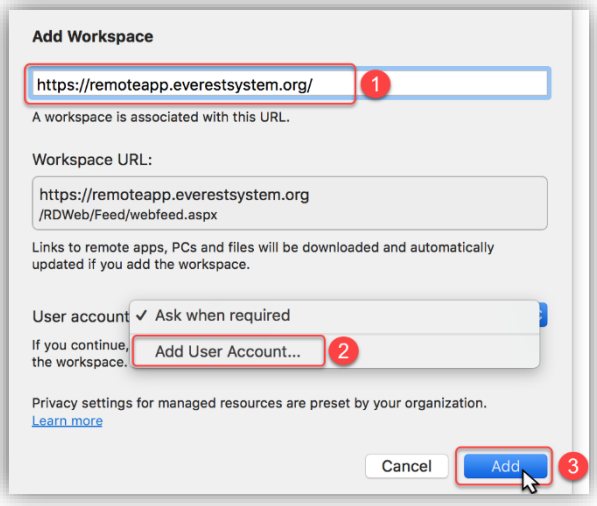
How to add the Everest RemoteApp on a Mac

1. **Download and install** the Microsoft Remote Desktop application from the *Mac App Store.*

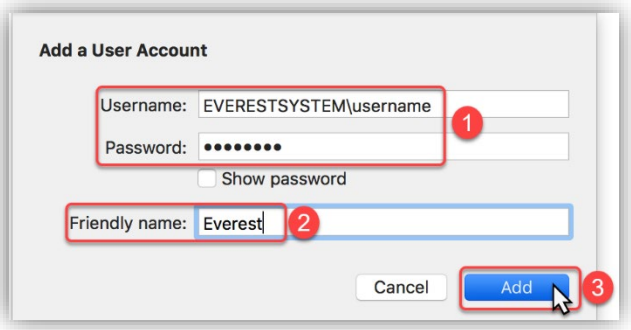
2. **Configure the Everest RemoteApp:**
   a. Open **Microsoft Remote Desktop**:
      1) Click the **+ (plus sign) button** on the top.
      2) Select **Add Workspace.**



   b. The Add Workspace window will open:
      1) **Copy + paste** the following URL into the box: https://remoteapp.everestsystem.org
      2) More options will open. For **User account:** Choose **Add User Account…**
      3) Click **Add.**



c. The Add a User Account window will open:
   1) Enter your **Everest Credentials** in the following format:
      - **User Name:** EVERESTSYSTEM\username
      - **Password:** enter your Everest password
   2) You can also specify a "**Friendly Name**" to save these credentials as (i.e. Everest).
   3) Select **Add.**



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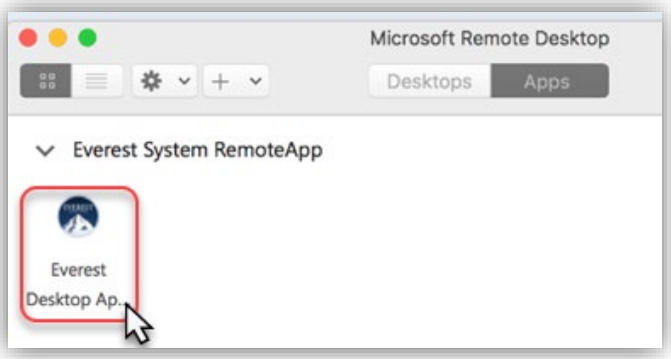
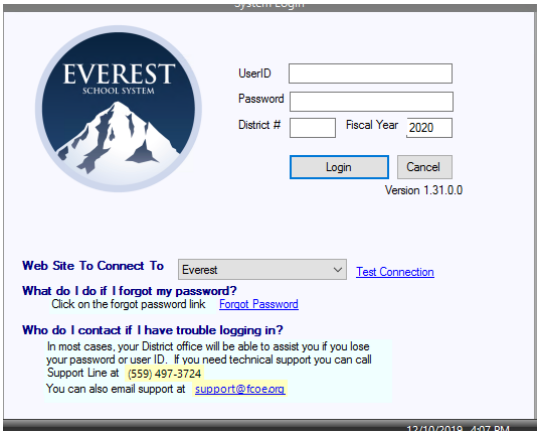
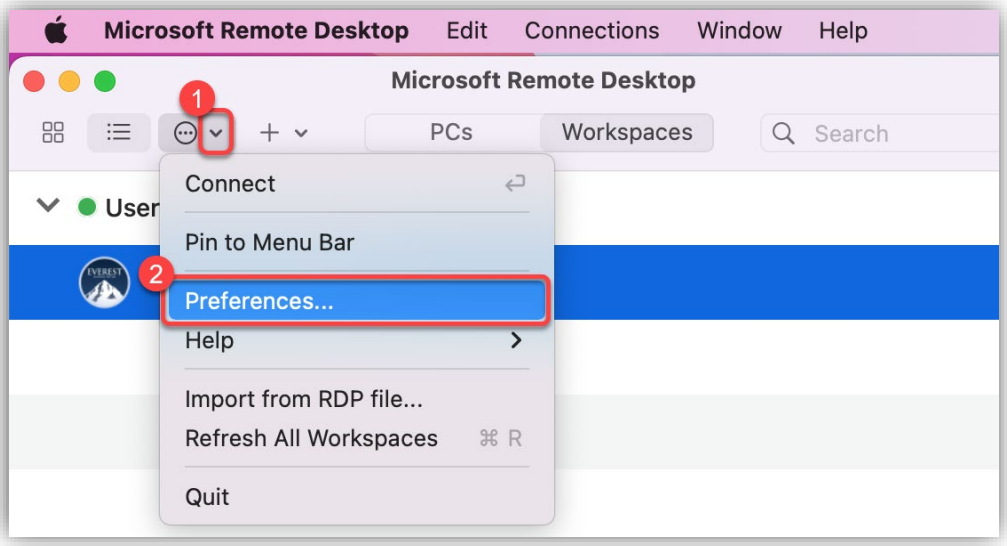
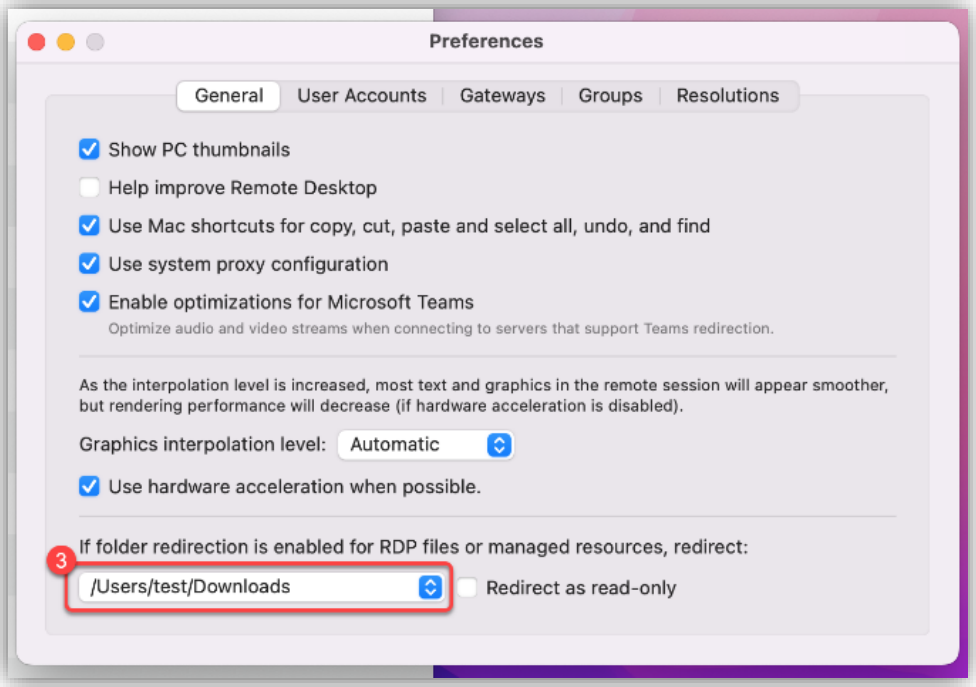
3. The **Everest System RemoteApp** applications should be added to Microsoft Remote Desktop application now.
   a. Double-click the **Everest Desktop Application** icon to launch it.
   b. **Log in to Everest:** Enter your Everest UserID, Password, District # and confirm the Fiscal Year to log in.





4. **LAST STEP:** Everest uses Two-Factor Authentication. To allow the "**Remember This Computer" checkbox** to work for Two-Factor Authentication, you must set a redirect path in the Microsoft Remote Desktop app's Preferences:
    1) Select the **drop-down arrow** as in the image below.
    2) Select **Preferences**.
    3) On the bottom, for the **redirect path**, select your **Downloads folder.**

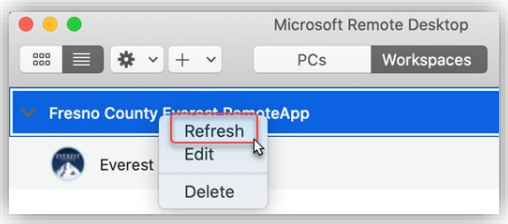




General FAQ

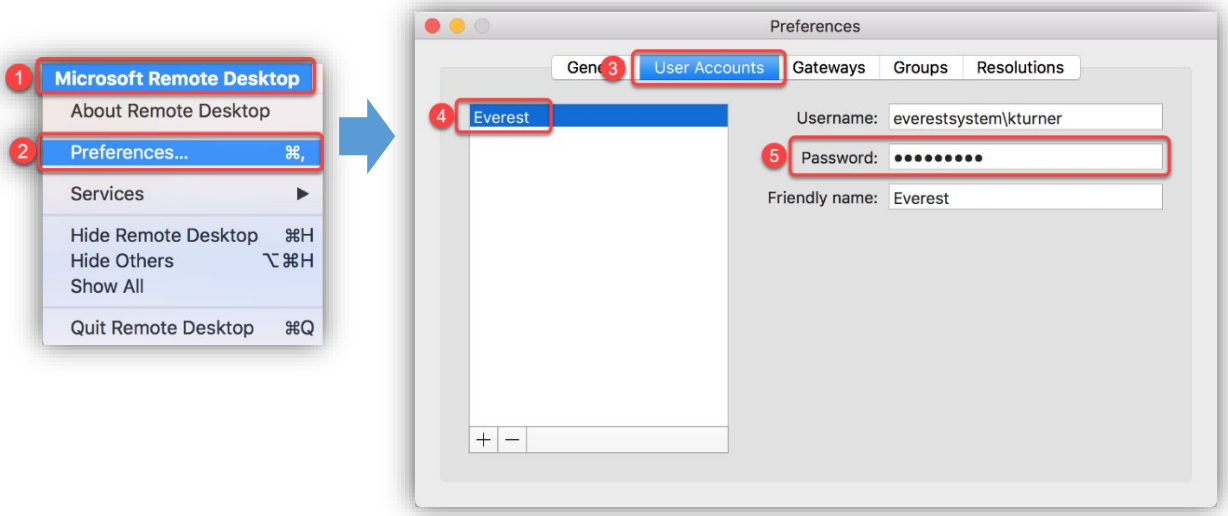
Q. I've setup the Microsoft Remote Desktop on my Mac before, but I'm having trouble logging into Everest still on my MAC.

A. Open the Microsoft Remote Desktop app. In Workspaces, CTRL+Click on the Everest Workspace and select Refresh.



Q. I recently changed my password and now it doesn't work.

A. You can update your password easily. Here's how: With the app open, from the top menu, select **Microsoft Remote Desktop** > select **Preferences…** > select **User Accounts** > with the Everest connection selected, re-enter your password in the **Password** field > close out window. It will save your changes upon closing.



Questions or Everest issues to report?
Please contact the Support Desk at support@fcoe.org.